



Hilo Holiday Pet Hotel – Policies, Procedures and Release/Waiver Agreement

Owner Name:

Pet(s) Name:

***Please read carefully: This agreement includes a Release of Liability and Waiver of legal rights.*

1. I understand that I am responsible for any harm caused by my dog while my dog is attending Hilo Holiday Pet Hotel (hereinafter HHPH). I shall indemnify HHPH against any claims made against the corporation or losses or damages of any kind suffered by HHPH as a result of my failure in inform HHPH of any pre-existing condition my pet may have (such as illness or aggression problems). I understand and agree that in admitting my pet to HHPH, the facility has relied on my representation that my pet is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any other pet.
2. I understand and agree that Hilo Holiday Pet Hotel will not be liable for problems, damage or injury caused by pet provided reasonable care and precautions are followed by staff. I understand that HHPH is fully insured. I release HHPH of any liability arising from my pet's attendance and participation at the facility. I understand that pets will play individually or by families. *I understand that my pet may be exposed to another animal and may get hurt. Staff may or may not notify me immediately. **If the injury is not serious the staff can let my pet continue to play and let me know about it when I pick up. If the injury is serious I will be notified immediately.***
3. I understand agree that any problem or injury that develops with my pet will be treated as deemed best by HHPH. Either my veterinarian or pet's veterinarian will be contacted in the event of a medical problem that is serious in nature. I agree that I am fully responsible for the costs of any such medical treatment. I, as the owner, agree to be solely responsible for any and all acts or behavior of my pet while in the care of HHPH. If my pet should become ill or seem to be in need of medical consideration, HHPH reserves the right to administer aid and /or to use any available veterinarian. **I, the owner, shall pay any expenses so incurred.**
4. I recognize that there are inherent and potential risks involved with human and dog interaction as well as dog and dog interaction. Although boarding pets are kept and play by family or individually, interactions may result in damage to personal property or bodily injury. **I fully accept and assume all risks and responsibilities associated with bringing my pet to HHPH, including but not limited to any veterinary expenses incurred on behalf of my pet or for injuries inflicted on other animals or humans by my pet.**
5. I understand that if my pet is left at the facility for three days without reservations or contact from the owner, this pet will be considered abandoned and necessary steps will be taken to turn the pet over to the proper authorities.
6. I agree that HHPH is not liable for damage to personal property belonging to myself or my pet, I understand that items brought for overnight stays may be damaged/destroyed. All belongings must be labeled with pet's name.

7. HHPH reserves the right to refuse service for any reason. Such determinations will be made at the sole discretion of HHPH.
8. My dog will enter and exit HHPH on a leash. My cat will enter and exit in a kennel.
9. I understand that HHPH loves to take pictures of pets during playtime. I consent for such pictures to be used on the website, social media, digital frames, etc. as well as for marketing materials.
10. I agree that this release shall be binding on me and my successors, heirs, assigns and legal representatives.

I have fully read and understand the terms of the above HILO HOLIDAY PET HOTEL POLICIES, PROCEDURES AND RELEASE/WAIVER AGREEMENT and understand that I have given up substantial rights aby signing it and have done so voluntarily.

Owner's signature

Date